

Software History

NOTE: Each release contains all solutions identified in the earlier version.

TPM187L_048.003.098.001 (Date published: 2021-01-11)

- More solutions for the Netflix error TVQ-PM-100/TVQ-PQ-100 issue.
- More solution to horizontal line issues.
- Static IP Network connection issue.

TPM187L_048.003.096.001 (Date published: 2020-09-03)

- Wireless mesh network connection issue.
- Channel lost issue.
- TV hang up and not able to start up issue.
- DP client software v7.0.2 update

TPM187L_048.003.093.001 (Date published: 2020-05-12)

- Netflix interactive video no audio issue.

TPM187L_048.003.091.001 (Date published: 2020-05-04)

- Horizontal line issues after switching from Netflix back to DTV channel.
- More solution for Home menu hang up issue.

TPM187L_048.003.085.001 (Date published: 2020-03-09)

- Netflix error TVQ-PM-100 issue.
- Home menu missing/hang up issue.
- Program locked before set up of child lock pin code.
- Fast forward and rewind keys on remote control not working when playing App's video.
- Improvement on smart TV connection.

Note: After software upgrade, if you still see the Netflix error message, do the following:

- 1) *Press setup key on RC, select "General Settings" -> "Reinstall TV".*
- 2) *After the completion of the TV installation, remove the AC power to TV set, wait for 1 to 2 minutes and re-apply the AC power to TV set.*

TPM187L_048.003.074.001 (Date published: 2019-10-31)

• [Netflix error TVQ-PM-100 issue](#)

- Youtube live streaming video playback issue.
- Horizontal lines in DTV change due to abnormal Netflix exit issue.
- Home menu navigation issue after adjusting volume in channel with Ginga application.
- Error data handling and recovery.

TPM187L_048.003.068.001 (Date published: 2019-06-13)

- Start Netflix with only black screen (without Netflix logo).
- Delta volume setting not stored.
- Picture style settings not applied after waking up the set from standby mode

TPM187L_048.003.058.001 (Date published: 2019-03-13)

- TV restarts when accessing certain URLs in Chile with the internet browser app.

- TV auto changing channels intermittently in some places.
- TV has no audio when zapping to the SBT channel in some places.
- Smart TV connection issue due to NTP servers being blocked by some Internet service providers.
- Smart TV connection issue related to IPV6 DNS query.
- HDMI ARC device intermittently no sound after power on TV.
- Improvement on IP software upgrade processes.

TPM187L_048.003.051.001 (Date published: 2018-12-06)

- Improvement on smart TV connection issues.
- Resolve the timeshift playback control bar display issue.

TPM187L_048.003.032.001 (Date published: 2018-09-11)

- Resolve smart TV recommendation YT video playback issue.
- Resolve Youtube 360 picture juddering issue.
- Resolve translation issue during IP software upgrade.
- Update user manual.
- Enable big data logging.

TPM187L_048.003.024.001 (Date published: 2018-08-03)

- Resolve Spanish UI translation issues.
- Resolve double characters' entry issue when entering text using the Qwerty keyboard on Argentina remote control.
- Resolve wrong age rating information issue.
- Remove unused Cobalt browser data in buffer memory
- Improve buffer memory error recovery during TV start up.

TPM187L_048.003.008.011 (Date published: 2018-05-31)

- Resolve Spanish UI translation issues.

TPM187L_048.003.005.001

- Initial production software.